



COMPLEMENTARY TRAINING MANUAL FOR USERS

SKILL DEVELOPER:

I & F Education IRELAND

NAME OF THE SKILL:

Analysis: Monitoring/assessing performance of yourself, other individuals, situations or organizations to make improvements or take corrective action or create solutions.

COMPETENCES:

- Better understanding of complex problems
- Looking into small parts of complex problems
- Identifying weak spots
- Improving and correcting

OBJECTIVES:

- Be better equip to face challenges and problems
- Improve customer support
- Provide better services and products
- Break down complex problems into manageable sub issues or components

OUTCOMES:

- Better chances of promotion in a job
- Understanding the reasons for problems
- Applying analysis to daily life issues
- Being able to assess the consequences of things
- Being able to tackle bigger problems and issues in the future

INFO ABOUT THE EXPERT:



Joerg Steegmueller is a passionate educator, leadership Coach/Consultant, speaker and telecoms entrepreneur, who was born and grew up in Germany and lives for many years in Dublin, Ireland. He graduated from University of Karlsruhe with an M.Sc in Computer Science & Computer Engineering. After graduation he worked as an engineer and consultant in the information

technology field before he founded a telecommunications company in Dublin. Some while later he discovered his passion for educating & teaching in the areas of leadership and personal & business development. Joerg is addicted - in a good way - to Padel Tennis and spends a lot of his spare time playing that great sport and telling others about it. You can find him on LinkedIn.

Joerg is the founder of The Inspiring Leadership Academy, a training company providing training and coaching to businesses. Problems with employee unhappiness, customer dissatisfaction and inconsistent company culture can in most cases be solved by enhancing the leadership skills on all levels in the organisation.

The Inspiring Leadership Academy helps companies and organisations who realise the importance of real leadership to increase revenue and lower cost through having happy employees and customers that are raving fans.

HOW TO IMPROVE THIS SPECIFIC SKILL:

- Link to the podcast:
 - <http://lacjum.8p.pl/fs2022/IO1/pod/5/1.mp3>
- References:

<https://www.thebalancecareers.com/business-analyst-skill-set-2062363> From the Balance Careers.

<https://www.pmi.org/learning/library/entrepreneurial-business-analysis-practitioner-9896> From PMI.

<https://pestleanalysis.com/what-is-business-analysis/> From Pestle Analysis.

Videography:

<https://www.youtube.com/watch?v=xybB1tISxpk> From Career Force.



https://www.youtube.com/watch?v=W6TUy-Km_18 From Angelo Kalevela

https://www.youtube.com/watch?v=_4xuwOTnW2Q 6 Types of Business Analyst Personalities - Which will you be? From Angelo Kalevela.

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